Module 21: Resolving conflict

Review Tuckman's 5 Stages of Group Development.

Tuckman's Five Stages of Group Development				
Forming →	**Storming →**	**Norming →**	**Performing →**	**Adjourning**
Introductions	Conflict may arise	Group cohesion is established.	Group achieves interdependence.	Project/group is wrapped up.
Members are introduced to the group and they get acquainted.	Group is sorting out their differences as they try to organize their goals and ideas.	Group cohesion is established. Members find effective ways to share ideas & suggestions.	Members are self-directed and productive. Groups may hang out in this stage for a while.	Members finish up the task, organize documents. Celebrate successes.

How do you distinguish healthy conflict from toxic conflict?

What are some of the strategies you can use to help create an environment where healthy conflict can be embraced?

Notes:_____